

## SAMPLE PRIVACY POLICY

Below is a basic messaging privacy policy sample. This sample may not contain all the disclosures required by state law privacy policies or for your industry. You can also use your organization's more comprehensive privacy policy if it covers your messaging campaigns. Although you can use these samples to create your own materials, please understand that they are provided as tools to help you understand the documentation that is being requested as part of the 10DLC campaign registration process. They do not constitute legal guidance or serve to create an attorney-client relationship. You should consult your own legal counsel for guidance. They may not address how your business operates, and they are not intended to address the requirements of your law or industry requirements, and as a result, they may not be sufficient for your purposes. We cannot advise you how to interpret the laws that govern you, whether these forms are sufficient for your business, or where to obtain legal advice. Please note that carrier, aggregator, and legal requirements are subject to change. As a result, you should monitor for these changes adjust your processes and documentation accordingly.

### Messaging Privacy Policy

**Effective Date:** [3/3/2026]

[Frank Lumber] ("we," "us," "our") respects your privacy and is committed to protecting your personal information. This Privacy Policy explains how [Frank Lumber] collects and uses information about you when you opt-in to receive SMS messages from us.

#### How to Contact Us

If you have any questions or concerns regarding this policy or the handling of your personal information, please contact us at:

E-mail: [desi@franklumber.com](mailto:desi@franklumber.com)

Website: <https://franklumber.com/privacy/>

Mailing Address :17727 15<sup>th</sup> Ave NE Shoreline WA 98155

Phone: +1-206-362-2311

You can also reach us by texting the word HELP for support to [+1-564-241-1938]. You may also contact us directly at [+1-206-362-2311].

Your data will not be transferred to external organizations for any purpose.

#### Information We Collect

When you opt-in to receive SMS messages, we collect:

- Your phone number
- Consent to send SMS messages
- Your basic contact information
- Your messaging history

#### How We Collect Your Information

We may collect your information directly from you, such as when you complete a form or contact us or automatically, such as when you interact with our website.

## **How We Use Your Information**

We use your information to:

- Send you the SMS messages you've opted in to receive
- Provide updates, or other relevant content based on your preferences

You can opt out of receiving SMS messages at any time by replying STOP to any message we send you. You can review our Terms [\[https://franklumber.com/privacy/\]](https://franklumber.com/privacy/) for additional information about the opt-out process.

## **To Whom We Disclose Your Information**

We do not share your personal information, phone number, or SMS consent opt-in data with third parties or affiliates for marketing or promotional purposes.

## **Protection of Information**

We take steps to protect your information against unauthorized use or disclosure.

## **Updates**

We may periodically update this privacy policy. If we make material changes that have a substantive and adverse impact on your privacy, we will provide notice on this website prior to the change becoming effective. We encourage you to periodically review this page for the latest information about our privacy practices.